



**DEPARTMENT OF TRANSPORT**  
**UMNYANGO WEZOKUTHUTHA**

Enquiries : Mrs G Orsmond  
Extension : 1828  
Reference : T6/17/P

TO: ALL HEADS OF DEPARTMENT  
ALL MEMBERS OF THE MOTOR TRANSPORT ADVISORY COMMITTEE  
ALL DEPARTMENTAL TRANSPORT OFFICERS

- 3 APR 2007

**PROVINCIAL TRANSPORT MANAGEMENT (PTM) CIRCULAR NO 5 OF 2007: CONFIRMATION OF DELIVERY OF VEHICLE: GENERAL MOTORS SOUTH AFRICA**

1. Concerns were raised at the DTO Forum held on 12 December 2006 regarding the slow delivery of official vehicles in the Province, which results in service delivery being compromised and commitments not being met by Departments. Of particular note, was the backlog with vehicles ordered from General Motors and in response thereto, it was mentioned that General Motors had indicated at their June launch that they can confirm within 30 days whether they are able to deliver vehicles ordered.
2. In light of the problems experienced with the lack of available vehicles due to the slow delivery of replacement/additional vehicles, General Motors were approached to determine whether they could confirm within 30 days whether vehicles can be delivered, as this would assist Departments in making alternate arrangements and also assist in strategic planning in terms of vehicle requirements.
3. In response to the above, General Motors have responded as follows "We, General Motors South Africa (Pty) Ltd (GMSA) would like to confirm that every order received by us will be acknowledged and when the expected delivery will take place. In a case where the production and delivery cannot be confirmed immediately, then, confirmation on ordered vehicle deliveries will be sent to yourselves within thirty (30) days. This will assist the departments in making alternative arrangements in cases where we are unable to fulfil your requirements. We hope the above will assist your departments in strategic planning in terms of their vehicle requirements so that service delivery will not be compromised and commitments are not met."
4. Submitted for your information. Should Departments find that such confirmation is not received timeously, kindly inform this office in order for the matter to be addressed accordingly.

**For Head: Transport**

h: policies/circ/circ 2007/PTM Circular 5 of 2007.Confirmation of delivery of vehicles.GMSA

**MOTOR TRANSPORT SERVICES DIRECTORATE**

Street Address: 230 Prince Alfred Street, Pietermaritzburg, 3201, Republic of South Africa  
Postal Address: Private Bag X9013, Pietermaritzburg, 3200, Republic of South Africa  
Tel: (27) (33) 3951 800 – Fax: (27) (33) 345 5325  
Internet: <http://www.kzntransport.gov.za/home.htm>